Advertising Week NYC Recap

In September 2019, Advertising Week held its New York conference, bringing together several thoughts leaders and practitioners from the world of advertising.

What follows is a collection of the best quotes, stats, insights, and observations shared from the event via Twitter #AWNewYork. Thanks to everyone whose tweets helped fuel this recap and for Advertising Week for putting together a great event!

@njh287; www.dsmsports.net



THIS. Going on the office wall.

"I've seen a lot of people on the client side killing ideas because they don't know how to do something. You have to put your career at risk sometimes. If it was easy, everyone would be doing it." —@BurgerKing global CMO @fer_machado123
#AWNewYork



Bill Sams, a boomer panelist here at #AWNewYork dropped one of the best nuggets of the day:

When you focus on 5% or 10% click through rates, you forget about the 90% that you annoyed.

#AWNewYork #AdobeInsider



"Microphones are now everywhere - and when they are everywhere a lot of different things will happen. It changes the way people think about interacting with technology." @voicebotai #AWNewYork



"Gen Z spends 3 hours a day on their phone...and 1/3 of mobile time is spent on video." - Sharon Silverstein, Head of US Verticals @Snapchat lays down the facts about #GenZ phone usage.

#AWNewYork #FQLounge @femalequotient



Kerry O'Shea Gorgone @KerryGorgone

At #AWNewYork listening to @ryanfleisch talking data pricacy and audience strategy at @adobe Advertising Cloud. "First-party data needs to be what you anchor on. Collect data on what people are doing on your properties. First-party data is the gold standard."

#Adobelnsiders



Esports is a small box inside the world of gaming the same way big 5 professional sports is a small box inside the bigger world of sports overall. #AWNewYork



Peter Shankman (Home in #NYC till 10/10) @petershankman

Per @AdobeAdCloud: Consumers are seeing between 5,000 and 10,000 ads PER DAY. READ THAT AGAIN. PER DAY. That's 2,000,000 ADS PER YEAR.

47% of all ad conversions are attributable to good creative. ARE YOU SERVING good CREATIVE? Can it be better? #Adobelnsiders #AWNewYork



Only 20% of what people is retained, only 30% of what we hear is retained but 50% of what we hear+ see is retained. #AWNewYork #Adobelnsiders #Advertising





#AWNewYork

"Millions of conversations happen on Twitter every day driven by influential people who are the first to talk about and share things."

God-is Rivera, Global Director, Culture & Community, Twitter @GodisRivera | #AWNewYork



Marketing across generations, simplified.

Older generations care about privacy, have formed habits and prefer digital as a research tool.

Younger generations care less about privacy, go against norms/habits and prefer online buying.

#AWNewYork #AdobeInsiders



Kerry O'Shea Gorgone @KerryGorgone

"I'll delete 50 emails a day because I don't care about targeted emails, but if I see a targeted ad on Facebook, I'm more likely to click the ad." Miriam Roth

#GenX #AWNewYork #AdobeInsiders





#AWNEWYORK

#AWNewYork

23%

10

of a consumer's purchase decision is based on a brand's cultural relevance

The impact of College" research, 2019, US/CA/SHLUK

STORYTELLING



23% of a consumers purchase decision is based on a brands cultural relevance. @LisCowie and @GodisRivera sharing cultural insights and how brands connect through culture with @Jimlssokson from @Mastercard and Amanda Butler from @Spotify #AWNewYork



#twittermktg: GodisRivera LisCowie Spotify Mastercard Twitter We. Stan. #AWNewYork



#AWNewYork

"Being a fan has intensified over the past few years. People are using the word 'stan' in everyday language, and the use of this word on Twitter has quadrupled over the past 3 years."

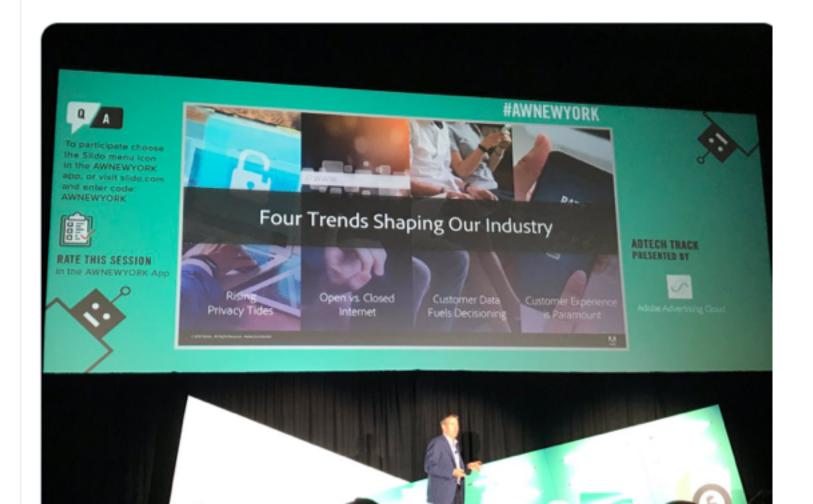
Lisa Cowie, Senior Manager, Agency Research, Twitter @LisCowie | #AWNewYork



"We treat creativity as a competitive advantage" - @fer_machado123 speaking truths at #AWNewYork @JPLcreative



Four trends shaping the advertising industry, presented by @AdobeAdCloud at #AWNewYork Privacy, Walled Gardens, Data, #CX





It's the 25th anniversary of the very first digital ad.

See below, in all its glory.



h/t @petershankman

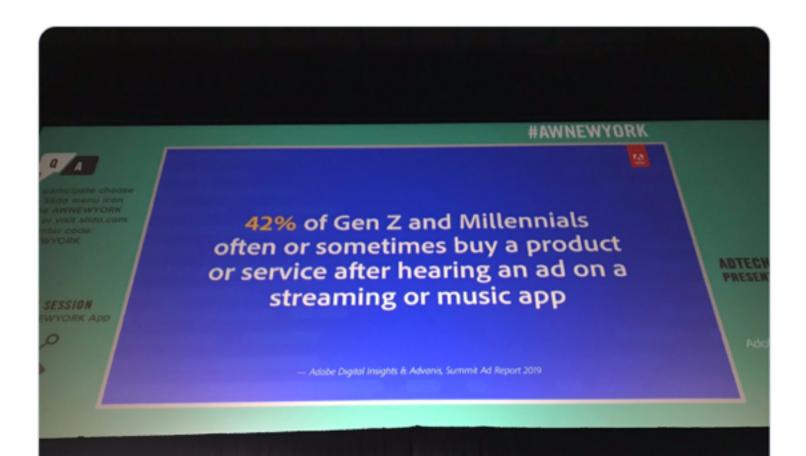
#AWNewYork #adobe #adobeinsiders





42% of Gen Z or Millennials have bought something after hearing an audio ad

#Adweek #AWNewYork #Adobe #ExperienceCloud @Adobe @Adweek





"This is like America's Funniest Home Video for the next generation," TikTok VP Blake Chandlee said about the platform, UGC and authenticity at #AWNewYork



The context of creative is a conversation we should be having more -- for every platform. @garyvee #AWNewYork



Replying to @jpiacenza and @Twitch

"We watch people cook, we watch people golf... why should gaming be any different?" —@Twitch's Anthony Danzi #AWNewYork



"There are three things that make a brand worth talking about: its voice, its creative, and the relevant moments where it can connect authentically to its consumers."

Nina Mishkin, Global Head of Content Strategy @mishkin | #AWNewYork



"Stop marketing at me as a transactional buyer of products. Start mattering to me as an individual and member of communities." #AWNewYork



"Our fundamental mission is to make people care" - @IAMVJS2020 on @MrPeanut connecting to what's happening & driving cultural relevance on @Twitter

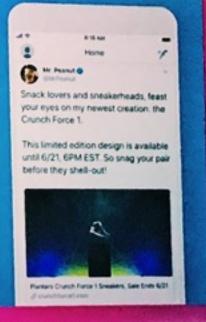
@mishkin @NickMiaritis
#AWNewYork



#AWNewYork







STORYTELLING TRACK





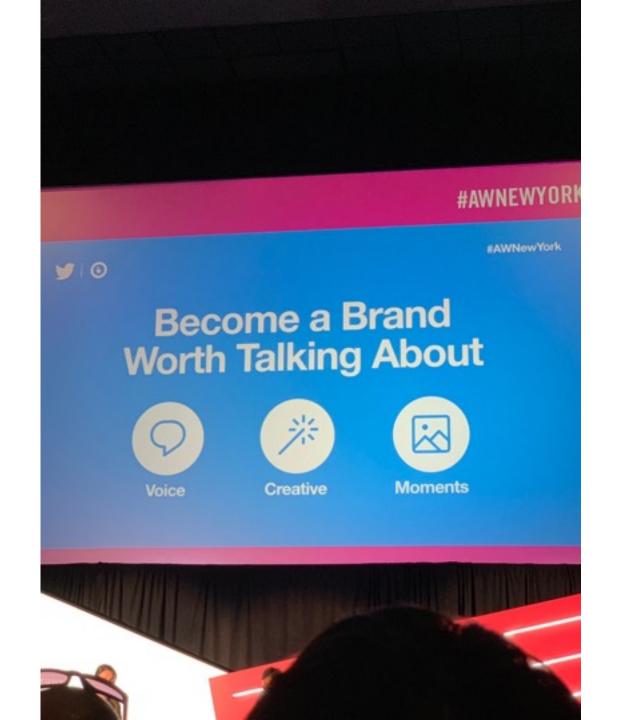
"The audience on Twitter is highly receptive and influential. They find and define what's cool, current, and important, meaning they can make your brand worth talking about."

Nina Mishkin, Global Head of Content Strategy @mishkin | #AWNewYork

#AWN



#AI





Mr. Peanut 🔮

@MrPeanut

The official Twitter of Mr. Peanut.

- ☐ Joined December 2010

163 Following 41.8K Followers



Followed by Gary Vaynerchuk, Andy Richter, MarQuis Trill | Marketing • Crypt...

Tweets

Tweets & replies

Media

Likes



Mr. Peanut @MrPeanut - 6m It's officially pumpkin-spice honey roasted season.



















"First-party data has become very valuable because of its opt-in nature and yet still underutilized." -Kristen Williams, @SpotX #AWNewYork



Jason White of @CBSi explains that we're able to do interesting things because we can connect with third-party data providers who can tell us more about our viewers at #AWNewYork

Pro tip: mobile-first, feed-friendly creative is best for capturing and retaining attention. @NickMiaritis #AWNewYork





#AWNewYork

"We make hundreds of small creative bets that we can test simultaneously, and then lean into the ones that land. Twitter is one of the best places to do this."

Nick Miaritis, EVP, VaynerMedia @NickMiaritis | #AWNewYork



Ketner Group Communications

@KetnerGroupPR

.@hubblecontacts says #DTC has been around forever but the amount of ad inventory that is now available is making the industry more viable than ever #AWNewYork #kgny



"Are you investing in this for the #brand or #customeracquisition?" @eaze on managing expectations for ad spend #awnewyork



Job Plas @JobPlas

.@getadmiral: Highest adblocking rate was found on a gaming network with 70% of the visitors with an adblocker. ** #AWNewYork**



"We took 1 campaign last year & measured with 4 attribution partners, and got 4 different results. Wildly different. Not even close" - Mike Law @dentsuaegis @advertisingweek



"Something companies haven't done is own their own audiences. We've relied on platforms to bring us prospects." @deborahwahl #AWNewYork



Josh "You Might Think" Pool @joshrpool

200 Million Daily Active Users and HAPPY Users with nearly 10 Billion daily video views shows the impact of @Snapchat's relevance. A communication platform for Millenials and Gen Z. This matters. #AWNewYork



Standing room only to hear @Trevornoah at #AWNewYork. The Daily Show debuted on Snapchat in July in its own form and has 5M subscribers. Proof young people do care about news, he says.



@Trevornoah @TheDailyShow spoke of developers' responsibility to consider how their platform affects the end user -- and the importance of guarding against its use to misinform, harm or destroy -- @AWNewYork_. Powerful words. #AWNewYork @snapchat #JeremiGorman



80% of #marketers agree that #DTC brands are directly impacting how they market or think about marketing. New initial research insights shared in our panel "Breaking Down DTC" at Advertising Week.

#AWNewYork #EpsilonInsights



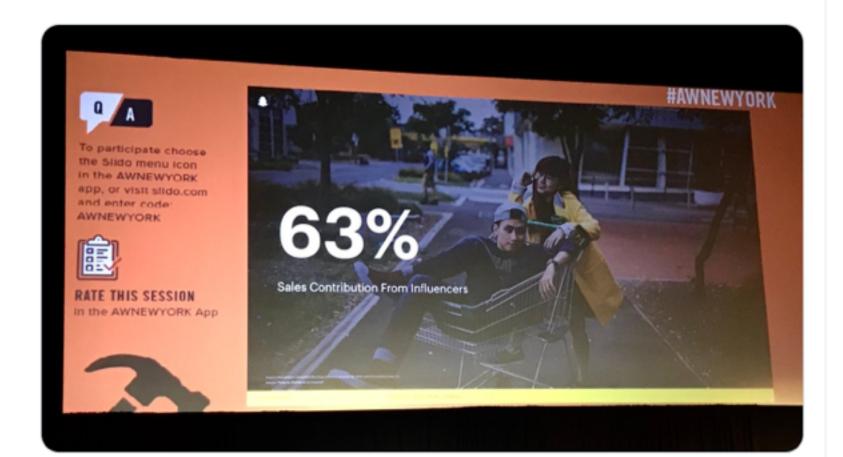


"Out-of-home gets dismissed for being a 'four-percent' medium; but look at streaming and we're five times as big." -Scott Wells, CEO @ccoutdoor #AWNewYork



63% of sales driven by @Snapchat ads were a result of ads that ONLY reached household influencers (Gen Zers), not the primary household purchasers.

#AWNewYork #GenZ #InfluencerMarketing





"We have to anticipate what customers want. We pay attention to our industry and what's going on in other industries and figure out how to bring that into retail." - Jennie Weber, VP of Customer and User Experience at Best Buy, on maintaining customer obsession.

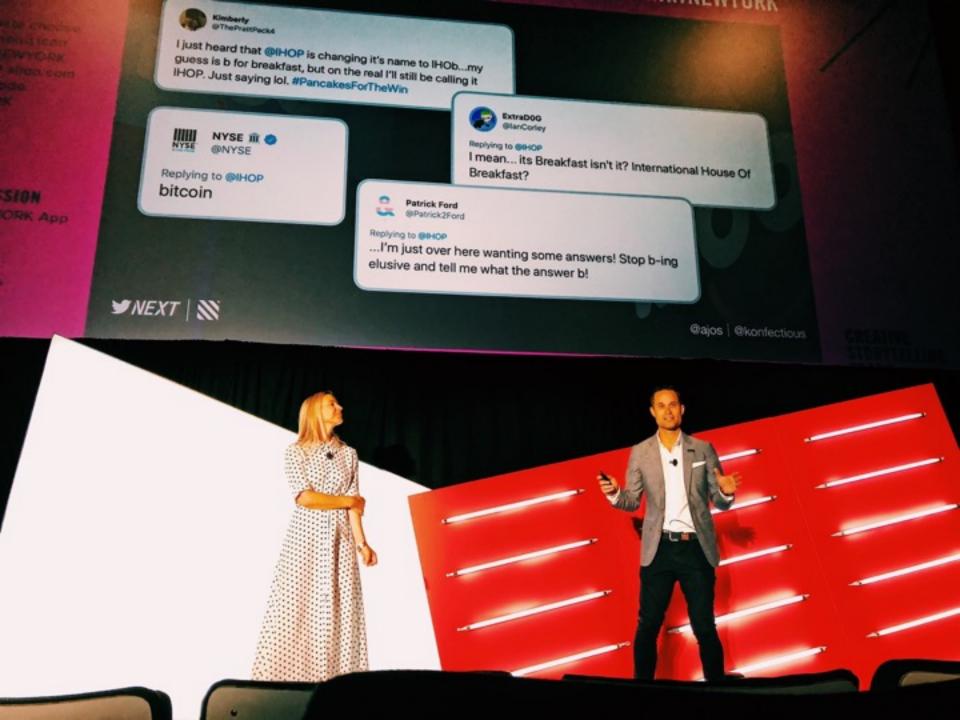
#AWNewYork



@twitter's very own @ajos waxing poetic about how @IHOP's share of the burger conversation jumped from 1% to 60% by harnessing the power of participation & conversation on Twitter. #AWNewYork

THAN MEMANUKK Share of Burger Conversation 1% 60% 3 days post-Інор **Before** announcement ₩NEXT |







Communication > Consumption.

Get people to talk about your stuff not just see it!

~@konfectious #AWNewYork



"Brand Judo": Leveraging the momentum of something happening in culture —> flipping it —> and turning it into a unique brand story. #OwnTheMoment #AWNewYork





"Those consumers that are passionate about the red carpet, or passionate about sports – it's a similar kind of thing, they want to do pre-game and post-game, and we have all of that." - @laura_molen on the breadth and depth of NBCU's portfolio of talent and content.

#AWNewYork



"Rather than obsessing over likes, retweets and impressions, look for meaningful, real-world outcomes and deeper connections with consumers."

Katrina Dodd, Head of Trends, Contagious @konfectious | #AWNewYork



#RT @singularityu: RT @ErikHuberman: "People like humor in ads, but it will not beat a solid narrative over time. Most people get bored of the humor 1/3 into the ad. A great narrative continues to resonate" @singularityu #AWNewYork



Being the "lifeline to culture" for brands seems to be every company and agency's panel talking point at #AWNewYork. The challenge is differentiating way beyond that and getting very specific on what that really means when brought to life.



Marissa Ryan @marissaryan25

Exciting features to look out for from @Pinterest this year

- shop the look ads
- shoppabke product pins in Lens Results
- Global Catalogue Upload (!)
- All new business profiles

#awnewyork



Audio is the oldest form of storytelling. Conversational story development is the new paradigm and brands are looking for a new set of strategic plan for their identities.

#AWNewYork #Innovation



"If you're a podcast fan, you might listen to 10 shows a week. So we need to make something that will kick one of those off. - @WBJenna, @pineapplemedia co-founder, on reaching podcast listeners during "Maximizing The Podcast Opportunity for Brands" panel at #AWNewYork



"Podcast is a habit medium... and people build it into their lives." - @maxlinsky, @pineapplemedia co-founder, touching on podcasts during "Maximizing The Podcast Opportunity for Brands" panel at #AWNewYork.



In the "old days" there were only so many places to get information, "Nick Jr., Disney Channel." Now kids can post their own content on the Internet, where other kids are also responding. #AWNewYork



This young generation is very different from millennials. Less focused on themselves. They feel they have an investment in our future. They are not passive recipients of information. #AWNewYork



The most important question for A-B to answer when looking at sports #sponsorship - how does it help sell more beer? Worked with their Cleveland Browns efforts, where they grew share in market by 7%.

#AWNewYork #sportsbiz



In #esports, there is more flexibility for A-B in sponsoring events over leagues and teams, as there is still a lot of potential fluctuation as to what games are most popular year to year. #AWNewYork #sportsbiz



Average digital ad viewing time: 1.7 seconds. That makes the "30-second spot" the new "long-form," so tell your story quickly, creatively, truthfully and with purpose.

#AWNewYork #WelcomeToTheLastMile #HooliganNYC...



Love this - it is absolutely true. Chasing perfect actually prevents progress. @ChikinCS #AWNewYork





Key takeaway from our session with @mm0relli @TolunaCorporate @Prudential: "Know what makes your consumers tick, and know what makes your consumers loyal." #BISummit #AWNewYork



"Fandom is formed when you're young; you're still defining who you are. Gen Z uses brands and communities as a statement and reflection of their identity," @Chrissie_Hanson, CSO, @OMD_Worldwide, Evolution of Fandom Panel

#AWNewYork #BetterDecisionsFaster #OneOMD



Back at #AWNewYork for another year of #NYVCSports to hear @bstuchin & friends discuss future of sports media:

"For the first 70 years of our existence we were just a sports team, in the last few decades, we have had to become a media & entertainment company" @dgodz, CMO @Bucks



The rise of digital does NOT mean the death of linear. For example, @WWE has a massively successful OTT platform while launching a new broadcast deal with @FOXTV and bringing @WWENXT to @USA_Network. #nyvcsports #AWNewYork #sportsbiz @johnsbrody





"No One Cares": 77% of Brands could disappear tomorrow and no one would care. The key for brands today is the "make people care" —-> this is why cultural relevance is so critical. via @paulburns #AWNewYork



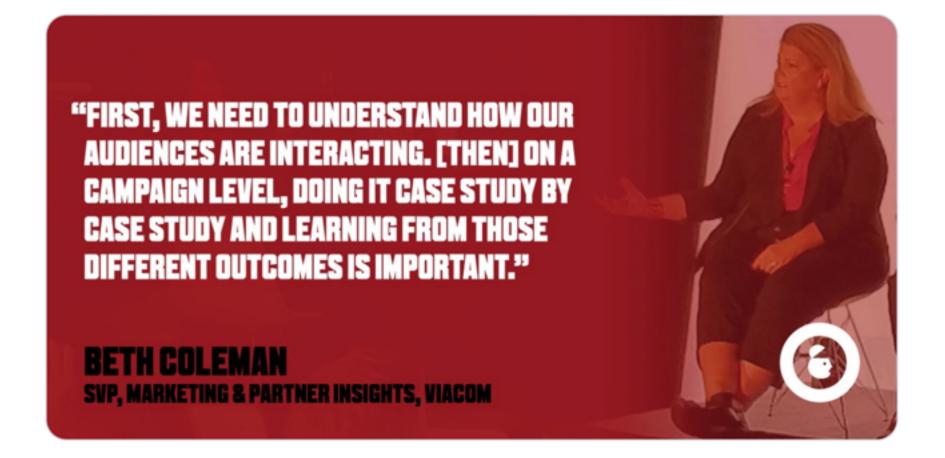


A lot of investment has to take place to continue building around women's soccer, and it's going to take more time to get an ROI, but if we build the right way, the sky's the limit. @assiagrazioli #nyvcsports #AWNewYork



See what Beth Coleman, SVP of Marketing & Partner Insights at Viacom, had to say when asked about improving cross-platform campaigns.

#AWNewYork





"Controversy is good. Being really corporate & playing it safe don't resonate today. Consumers want passion and a POV among brands." @GwynethPaltrow with @harrykargman @kargo at #AWNewYork @AWNewYork_



"Brands should be thinking about fandom when asked how to continue conversations with the consumer after purchasing their products." - Shane Rahmani, SVP & GM of New Media @Marvel #AWNewYork



Digital natives = digital skeptics

70% of college students have ad blockers enabled, and 80% don't see banner ads at the top of websites.

Brands need to dig into the data to determine how to engage college-age consumers. @AlexKronman @chuckportercpb @debracleaver #AWNewYork



"Viral means you want to send something over to friends, and no one wants to send a salesman over to their friends," @chuckportercpb said when asked "what makes something viral?"

Content needs to be entertaining and informational—and brands need a little luck. #AWNewYork



Contextual targeting has been a hot topic at @AWNewYork_. With privacy issues making truly personalized advertising a difficult feat to accomplish, more publishers are looking towards contextual ads to reach consumers.

#AWNewYork #Peer39 #Contextual #adtech



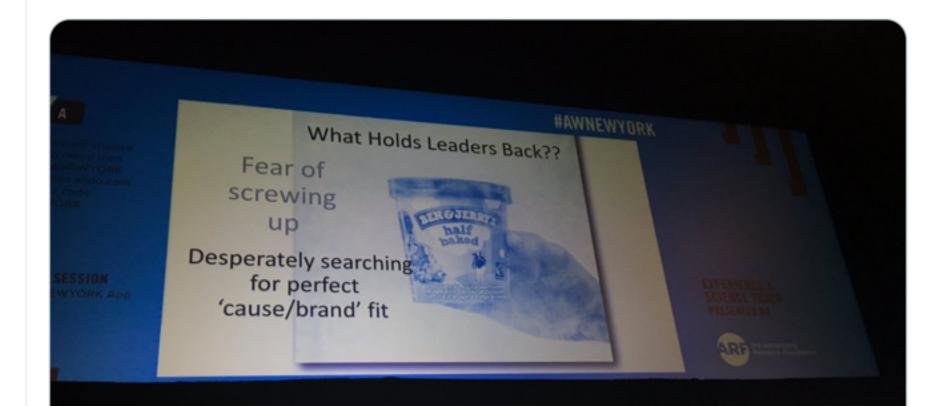
"Experiential is not a one-size-fits-all marketing strategy. Knowing why you decided to use it as a medium to connect with your audience, and then creating metrics that measure your purpose, is the right way to convince leadership to employ it." @JessRez @AWNewYork_#AWNewYork



Ben & Jerry's CEO speaking on the irrational fear of screwing up that holds leaders back from crafting purposeful brands: "At times, the shortest distance between point A and point B is a good wipeout." #AWNewYork



Matthew McCarthy @benandjerrys gives inspirational words on what holds leaders back. Don't be afraid of screwing up, a good wipe out can be the fastest way from A to B. #arfexperience @the_ARF #AWNewYork





"Ratings aren't the wrong answer but rather the answer to the wrong test. It's the not the right unit of analysis for individual behavior." - Jonathan Steuer, Chief Research Officer, OMG #OMGAWNY #AWNewYork



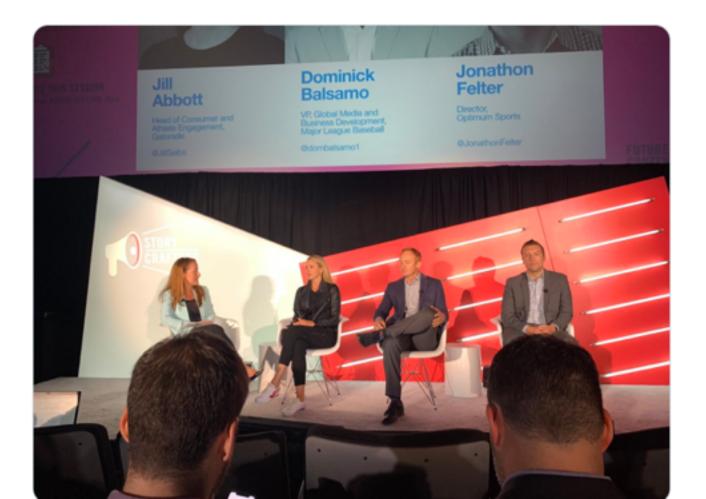
Kelsey @kelsfranj

Linear is still so old school, but Digital is very advanced. We are at the max chaos level right now. Combining the colors of these worlds is mixing together all colors of the rainbow - but it turns out brown. We need to put a constant on all TV metrics. #AWNewYork



"Being present in where your fans are is really important"

@dombalsamo1 speaking on how MLB has maintained its relevancy over its 150 year history. @laurafrofro hosting a great panel at #AWNewYork right now!





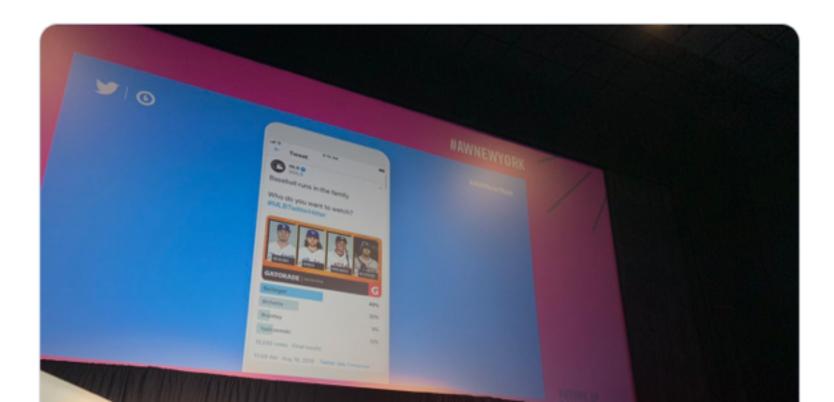
Replying to @jpiacenza @HowieLong and 2 others

Events like the Super Bowl have become more important "as audiences continue to be splintered more and more," —@FoxSports' Silverman #AWNewYork

7:56 AM · Sep 26, 2019 · Twitter Web App



Adding to one of the biggest themes of #AWNewYork, interactive and experiential marketing, Dominick Balsamo vp of global media and business development at MLB speaks on how #MLBTwitterHitter has increased engagement.





"it's not about linear vs digital. it's about competing for time." — john brody of #wwe at @advertisingweek (#AWNewYork)





"let people feel like they're a part of it, so they can make the moment" — @StephMcMahon at @advertisingweek, talking about authenticity in branded content (#AWNewYork)



Advertising Week NYC Recap

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